

USD - Ezi Returns Processing fees

Account Fees

Service	Price
---------	-------

Account Set Up Fee	\$45.00
---------------------------	---------

This is a one-off fee for setting up an Ezi account, this includes Customer Returns and/or FBA Service accounts.

Account fee per month - Europe	\$45.00 per month
---------------------------------------	-------------------

Includes local in-country Return Addresses shown below, a fully customisable Ezi label portal, returns processing, and our returns management portal.
Includes all of our European return addresses in;BE, CH, DE, ES, FR, IRE, IT, NL, POL, PT, SE, UK. Labels also available in other EU countries not listed here.

Account fee per month - North America & Rest of Worlc	\$45.00 per month
--	-------------------

Includes local in-country Return Addresses shown below, a fully customisable Ezi Label Portal, returns processing, and our returns management portal.

Includes our return addresses in;AUS, CAN, IND, MEX, NZ, UAE, USA.

Account fee per month - Worldwide	\$84.00 per month
--	-------------------

Includes all of our local in-country Return Addresses listed in the two regional account types above, a fully customisable Ezi Label Portal, returns processing, and our returns management portal.

Incoming Fees

	Tier 1	Tier 2	Tier 3
--	--------	--------	--------

FBA removal service per Package up to 2kg	\$2.25	\$1.75	\$2.35
--	--------	--------	--------

For processing FBA removal packages up to 2kg in weight plus the Incoming item scan fee below.

FBA removal service per Package 2kg to 5kg	\$4.30	\$3.45	\$4.60
---	--------	--------	--------

For processing FBA removal packages from 2kg to 5kg in weight plus the item count / scan fee below.

FBA removal service per Package 5kg to 10kg	\$7.00	\$5.60	\$7.40
--	--------	--------	--------

For processing FBA removal packages, from 5kg to 10kg in weight plus the Incoming item scan fee below.

FBA removal service per Package 10kg+	\$13.75	\$11.25	\$14.30
--	---------	---------	---------

For processing FBA removal packages over 10kg in weight plus the Incoming item scan fee below.

Pallet receiving fee - FBA removals	\$42.00	\$34.00	\$45.00
--	---------	---------	---------

Pallet receiving fee - FBA removals plus the Incoming item scan fee below.

Item Incoming scan fee per item <1000 items	\$0.35	\$0.30	\$0.38
---	--------	--------	--------

Each item in the package carton or pallet is scanned, counted or recorded.

Item Incoming scan fee per item >1000 items	\$0.25	\$0.22	\$0.26
---	--------	--------	--------

Each item in the package carton or pallet is scanned, counted or recorded.

Outgoing Fees

Box Prep Fee - Std - up to 20kg Vol weight	\$5.15 per box	\$4.10 per box	\$5.50 per box
---	----------------	----------------	----------------

Consolidation and box prep for boxes up to 20kg volumetric weight (60x40x40cm or similar)

Box Prep Fee - Lge >20kg Vol weight	\$5.80 per box	\$4.65 per box	\$6.15 per box
---	----------------	----------------	----------------

Consolidation and box prep for boxes over 20kg volumetric weight (e.g. 70x50x50cm or similar)

Pallet Prep Fee / New Pallet Build	\$36.00 per pallet	\$27.50 per pallet	\$38.00 per pallet
---	--------------------	--------------------	--------------------

Fee for building/preparing a new pallet. Includes Pallet, shrink wrapping, tape & labels applied.

Fulfillment order / Shipping request fee	\$2.10	\$1.80	\$2.40
---	--------	--------	--------

Order fee charged per shipment request / order. The cost for each order / request will incur - Order fee + Pick fee + Shipping / Collection fee + packaging if new packaging is used.

B2B / Whole Box Pick & Prep fee	\$2.00	\$1.70	\$2.20
--	--------	--------	--------

Box pick & prep fee charged per box / carton picked and labels applied. Each order / request will incur - Order fee + Box Pick fee + Shipping / Collection fee.

Pick & Pack Fee per Item	\$0.70	\$0.65	\$0.70
-------------------------------------	--------	--------	--------

Fee charged for each item picked and packed in each order or shipping request.

Each order / request will incur an order fee + per item pick fee + any packaging used + shipping / collection fees.

Other Fees

FBA storage fee per item per day - S	\$0.03	\$0.03	\$0.03
---	--------	--------	--------

FBA storage fees are paid after 30 days from processing date and are calculated per item per day.

FBA storage fee per item per day - M	\$0.05	\$0.05	\$0.05
---	--------	--------	--------

FBA storage fees are paid after 30 days from processing date and are calculated per item per day.

FBA storage fee per item per day - L	\$0.07	\$0.07	\$0.07
---	--------	--------	--------

FBA storage fees are paid after 30 days from processing date and are calculated per item per day.

FBA storage fee per box up to 2kg per day	\$0.05	\$0.05	\$0.05
--	--------	--------	--------

Storage fee per FBA box or package received, up to 2kg calculated and charged daily after 30 days. (First 30 days free storage)

FBA storage fee per box 2kg-5kg per day	\$0.10	\$0.10	\$0.10
--	--------	--------	--------

Storage fee per FBA boxes or packages received, from 2kg to 5kg calculated and charged daily after 30 days. (First 30 days free storage)

FBA storage fee per box 5kg - 10kg per day	\$0.12	\$0.12	\$0.12
---	--------	--------	--------

Storage fee per FBA boxes or packages received, from 5kg to 10kg calculated and charged daily after 30 days. (First 30 days free storage)

FBA storage fee per box 10kg+ per day	\$0.13	\$0.13	\$0.13
--	--------	--------	--------

Storage fee per FBA boxes or packages received, 10kg + calculated and charged daily after 30 days. (First 30 days free storage)

FBA storage fee per Pallet per day	\$1.15	\$1.15	\$1.15
---	--------	--------	--------

FBA storage fee per pallet, charged daily after day 1 from processing date.

Labeling / barcoding per item of new fulfillment stock	\$0.50	\$0.50	\$0.50
---	--------	--------	--------

For printing and applying new labels to products that arrive as fulfillment stock that is not labelled. Note a minimum charge applies for requests with

less than 15 labels.

Disposal - Category A per item	\$0.75	\$0.60	\$0.75
---------------------------------------	--------	--------	--------

Our disposal fees are subject to approval and conditions regarding product type, size, and weight limitations.
Examples of Category A (small sized) products include jewellery, watches, phone cases, etc.

Disposal - Category B per item	\$1.40	\$1.10	\$1.35
---------------------------------------	--------	--------	--------

Our disposal fees are subject to approval and conditions regarding product type, size, and weight limitations.
Examples of Category B (medium sized) products include t-shirts, fashion accessories, lightweight clothing, shoes, etc.

Disposal - Category C per item	\$2.20	\$1.75	\$2.10
---------------------------------------	--------	--------	--------

Our disposal fees are subject to approval and conditions regarding product type, size, and weight limitations.
Examples of Category C (larger sized) products include bulky clothing, large boots, homewares, etc.

Labour charges for other work per hour	\$46.80	\$36.80	\$50.00
---	---------	---------	---------

For other work performed as required and not normally covered by other fees, charged to the quarter hour.