

# EUR - Ezi Returns Processing fees

## Account Fees

Service	Price
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<b>Account Set Up Fee</b>	€40.00
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This is a one-off fee for setting up an Ezi account, this includes Customer Returns and/or FBA Service accounts.

<b>Account fee per month - Europe</b>	€40.00 per month
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Includes local in-country Return Addresses shown below, a fully customisable Ezi label portal, returns processing, and our returns management portal.  
Includes all of our European return addresses in;BE, CH, DE, ES, FR, IRE, IT, NL, POL, PT, SE, UK.&nbsp;&nbsp; Labels also available in other EU countries not listed here.

<b>Account fee per month - North America &amp; Rest of World</b>	€40.00 per month
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Includes local in-country Return Addresses shown below, a fully customisable Ezi Label Portal, returns processing, and our returns management portal.

Includes our return addresses in;AUS, CAN, IND, MEX, NZ, UAE, USA.

<b>Account fee per month - Worldwide</b>	€74.00 per month
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Includes all of our local in-country Return Addresses listed in the two regional account types above, a fully customisable Ezi Label Portal, returns processing, and our returns management portal.

## Incoming Fees

	Tier 1	Tier 2	Tier 3
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<b>FBA removal service per Package up to 2kg</b>	€2.00	€1.60	€2.10
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For processing FBA removal packages up to 2kg in weight plus the Incoming item scan fee below.

<b>FBA removal service per Package 2kg to 5kg</b>	€3.85	€3.05	€4.15
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For processing FBA removal packages from 2kg to 5kg in weight plus the item count / scan fee below.

<b>FBA removal service per Package 5kg to 10kg</b>	€6.25	€4.85	€6.75
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For processing FBA removal packages, from 5kg to 10kg in weight plus the Incoming item scan fee below.

<b>FBA removal service per Package 10kg+</b>	€12.25	€9.40	€12.75
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For processing FBA removal packages over 10kg in weight plus the Incoming item scan fee below.

<b>Pallet receiving fee - FBA removals</b>	€38.00	€29.00	€40.00
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Pallet receiving fee - FBA removals plus the Incoming item scan fee below.

<b>Item Incoming scan fee per item &lt;1000 items</b>	€0.30	€0.25	€0.34
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Each item in the package carton or pallet is scanned, counted or recorded.

<b>Item Incoming scan fee per item &gt;1000 items</b>	€0.18	€0.14	€0.20
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Each item in the package carton or pallet is scanned, counted or recorded.

## Outgoing Fees

<b>Box Prep Fee - Std - up to 20kg Vol weight</b>	€4.50 per box	€3.60 per box	€4.80 per box
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Consolidation and box prep for boxes up to 20kg volumetric weight (60x40x40cm or similar)

<b>Box Prep Fee - Lge &gt;20kg Vol weight</b>	€5.25 per box	€4.15 per box	€5.60 per box
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Consolidation and box prep for boxes over 20kg volumetric weight (e.g. 70x50x50cm or similar)

<b>Pallet Prep Fee / New Pallet Build</b>	€32.00 per pallet	€25.00 per pallet	€35.00 per pallet
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Fee for building/preparing a new pallet. Includes Pallet, shrink wrapping, tape & labels applied.

<b>Fulfillment order / Shipping request fee</b>	€1.90	€1.60	€2.10
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Order fee charged per shipment request / order. The cost for each order / request will incur - Order fee + Pick fee + Shipping / Collection fee + packaging if new packaging is used.

<b>B2B / Whole Box Pick &amp; Prep fee</b>	€1.75	€1.50	€2.00
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Box pick & prep fee charged per box / carton picked and labels applied. Each order / request will incur - Order fee + Box Pick fee + Shipping / Collection fee.

<b>Pick &amp; Pack Fee per Item</b>	€0.65	€0.60	€0.65
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Fee charged for each item picked and packed in each order or shipping request.

Each order / request will incur an order fee + per item pick fee + any packaging used + shipping / collection fees.

## Other Fees

<b>FBA storage fee per item per day - S</b>	€0.03	€0.03	€0.03
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FBA storage fees are paid after 30 days from processing date and are calculated per item per day.

<b>FBA storage fee per item per day - M</b>	€0.04	€0.04	€0.04
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FBA storage fees are paid after 30 days from processing date and are calculated per item per day.

<b>FBA storage fee per item per day - L</b>	€0.06	€0.06	€0.06
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FBA storage fees are paid after 30 days from processing date and are calculated per item per day.

<b>FBA storage fee per box up to 2kg per day</b>	€0.04	€0.04	€0.04
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Storage fee per FBA box or package received, up to 2kg calculated and charged daily after 30 days. (First 30 days free storage)

<b>FBA storage fee per box 2kg-5kg per day</b>	€0.08	€0.08	€0.08
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Storage fee per FBA boxes or packages received, from 2kg to 5kg calculated and charged daily after 30 days. (First 30 days free storage)

<b>FBA storage fee per box 5kg - 10kg per day</b>	€0.10	€0.10	€0.10
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Storage fee per FBA boxes or packages received, from 5kg to 10kg calculated and charged daily after 30 days. (First 30 days free storage)

<b>FBA storage fee per box 10kg+ per day</b>	€0.12	€0.12	€0.12
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Storage fee per FBA boxes or packages received, 10kg + calculated and charged daily after 30 days. (First 30 days free storage)

<b>FBA storage fee per Pallet per day</b>	€1.05	€1.05	€1.05
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FBA storage fee per pallet, charged daily after day 1 from processing date.

<b>Labeling / barcoding per item of new fulfillment stock</b>	€0.45	€0.45	€0.45
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For printing and applying new labels to products that arrive as fulfillment stock that is not labelled. Note a minimum charge applies for requests with

less than 15 labels.

<b>Disposal - Category A per item</b>	€0.65	€0.50	€0.70
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Our disposal fees are subject to approval and conditions regarding product type, size, and weight limitations.

Examples of Category A (small sized) products include jewellery, watches, phone cases, etc.

<b>Disposal - Category B per item</b>	€1.20	€0.95	€1.25
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Our disposal fees are subject to approval and conditions regarding product type, size, and weight limitations.

Examples of Category B (medium sized) products include t-shirts, fashion accessories, lightweight clothing, shoes, etc.

<b>Disposal - Category C per item</b>	€1.90	€1.50	€1.95
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Our disposal fees are subject to approval and conditions regarding product type, size, and weight limitations.

Examples of Category C (larger sized) products include bulky clothing, large boots, homewares, etc.

<b>Labour charges for other work per hour</b>	€41.20	€32.00	€48.80
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For other work performed as required and not normally covered by other fees, charged to the quarter hour.